



## PRIVACY STATEMENT

May 2022

## **Privacy**

National Bank of Egypt (UK) Limited (NBEUK) respects your privacy and is committed to safeguarding your personal information, and other data, confidentially and securely in accordance with the UK Data Protection Act 1998 as amended by the Data Protection Act 2018 (DPA) and in-line with the EU General Data Protection Regulation (GDPR) and the UK GDPR that took effect domestically on 31<sup>st</sup> January 2020. This Privacy statement ('the Statement') explains the approach taken by NBEUK towards the personal information and data we collect about you ('Your Information') when you visit this website ('the site') or when you share information/communicate with us via computer, mobile or similar electronic devices.

By using the site and/or providing your information, you consent to:

- (a) Our use of cookies (see our Cookies Statement below).
- (b) The terms of this statement

If you do not consent, then please do not proceed further, and do not provide your information.

We may change the content found on the site at any time without notice and consequently our statement may change at any time in the future. If you visit this site regularly your continued access to, or use of, the site represents your agreement to any such changes.

### **Third Parties**

Third parties might research certain usage and activities on the site on our behalf. No personal information about you is shared. However, whilst conducting this research third parties may place a unique 'cookie' on your browser.

### **Your Information**

Even though you are not required to provide us with your information when you use the site, we may receive information from you via email, through online enquiry forms or other methods. We will treat your information as confidential and will ensure good practices to keep it safe in accordance with the relevant data protection regulations.

### **How we use your information**

If you provide your information to us in relation to any products or services offered by NBEUK, we will use your information for the purposes of providing and operating the relevant product or service you request. This includes responding to your emails, letters or for other related purposes such as:

- (a) Updating and enhancing our records about you and understanding your financial needs.
- (b) Crime or Fraud detection, prevention, and prosecution.
- (c) Complying with laws and regulations.
- (d) Planning, conducting, and monitoring NBEUK's business including research and statistical analysis with the aim of improving the site, products and/or services
- (e) Handling queries and complaints.

Please ensure that you read the terms and conditions, applicable to our products and services, which are also on our site.

## **Disclosing your information**

When using your information, we may need to disclose it to our agents, advisors and third-party service providers (the 'other parties'). When disclosing information about you we require the other parties to handle your information with the same level of care that we apply and to only use your information according to our instructions.

If the other parties are overseas, your information may be sent to another country, including countries with weaker privacy and data protection laws than in your country of residence. We will not disclose your information to third parties unless we have your permission or we are under a legal or similar obligation, to do so.

## **Cookies**

NBEUK may gather and analyse information regarding usage of the site, including domain name, the number of hits, the pages visited, previous/subsequent sites visited and length of user session. This information may be gathered by using a cookie.

Cookies are pieces of information that a website transfers to your hard drive to store and sometimes track information about you. Cookies are specific to the server that created them and cannot be accessed by other servers, which means that they cannot be used to track your movements around the web. They contain no name or address information or any information that will enable anyone to contact you via telephone, email, or any other means.

You can choose whether to use a cookie by altering the settings of your internet browser (refer to your internet browser's help section) to warn you each time a new cookie is about to be stored on your computer so that you can decide whether to accept or reject it.

Unless you have your browser set to refuse cookies, our system will set cookies when you navigate around the site. Please note that certain parts of our site are reliant on the use of cookies to operate and may not work properly if you set your internet browser to not accept cookies.

By using our site, you consent to our use of cookies.